



February 16, 2022

Good day,

The following message serves to provide an update on student transportation services in the Region of Waterloo.

School bus operators in the Region continue to experience bus driver shortages.

Student Transportation Services of Waterloo Region (STSWR) and school bus operators are to working to address driver shortages through modifications to existing bus routes and aggressive recruiting efforts. In some cases buses have been cancelled on a week to week basis. We recognize this is far from ideal.

### **Bus Cancellation**

Buses will be cancelled when the following occurs:

1. A bus route cannot be serviced up to 40 minutes past its scheduled time.
2. There is no driver available to service the route.

Families should subscribe to automatic notifications on STSWR's website to be notified of late buses and cancellations:

<https://www.stswr.ca/parents/subscription-service-instructions/>

Operators are sending out service notifications on a priority basis to support families with their planning.

As we are in the latter stages of winter, families should ensure they monitor weather conditions and make appropriate arrangements to ensure their children are not exposed to severely cold temperatures for extended periods while waiting for a late bus.



**Waterloo Catholic  
District School Board**

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Students who cannot get to school when a bus is cancelled should check their Google classroom daily for school work / assignments.

A new cohort of drivers have been hired, trained, and have been assigned to those routes most at risk for cancellation. Recruitment and training will continue.

If you or anyone you know are be interested in a rewarding career as school bus driver, please visit/share the following site:

<https://www.stswr.ca/blog/2021/09/24/drive-a-school-bus/>

Please contact STSWR at 519-744-7575 if you require additional information / support.

Respectfully,

A handwritten signature in blue ink, appearing to read 'Shesh Maharaj'. The signature is fluid and cursive, starting with a large loop and ending with a long, sweeping tail that extends downwards and to the right.

Shesh Maharaj

Executive Superintendent, Corporate Services

Waterloo Catholic District School Board