



PUBLIC HEALTH AND
EMERGENCY SERVICES
Infectious Disease, Sexual Health
and Harm Reduction

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COVID-19 Parent and Caregiver Information

My child was sent home from school with COVID symptoms. Now what?

- Your child should [self-isolate](#) at home, and get tested. All siblings attending school will also be sent home. Click [here](#) for information about the assessment centres.
- If you think the symptoms are related to an existing or other illness, please see your health care provider for clinical assessment.
- While your child is waiting for test results or outcome of clinical assessment all household members should self-isolate.
- If your child gets a negative test result your child and any siblings may return to school once they have been symptom free for 24 hours.
- If the result is positive, Public Health will contact you.
- If your child does not get tested or get an assessment by a health care provider the child and all household members including siblings will need to self-isolate for 14 days.

My child has COVID symptoms. Now what?

- If your child has any symptoms of COVID-19, they should not attend school, [self-isolate](#) at home, and get tested. All siblings attending school will need to self-isolate at home.
- If you think the symptoms are related to an existing or other illness, please see your health care provider for clinical assessment.
- While your child is waiting for test results or outcome of clinical assessment all household members should self-isolate.
- Call your child's school to report your child's absence and symptoms.
- If your child gets a negative test result your child and any siblings may return to school once they have been symptom free for 24 hours.
- If the result is positive, Public Health will contact you.
- If your child does not get tested or get an assessment by a health care provider the child and any household members, including siblings, will need to self-isolate for 14 days.